ISO 9001:2008

What will the November 2008 amendments to ISO 9001 mean to you?

ISO 9001:2008   OVERVIEW

ISO 9001:2008 was released on November 15, 2008.

It replaces the year 2000 version of the standard which is currently implemented by business and public sector organizations worldwide.

2

What will the 2008 amendments to ISO 9001 mean to you?

- If you already have your ISO 9001 registration in place, or are in the process of building it, the changes will have minimal impact on your system.

- The amendment has focused on clarification of, not the addition or removal of any requirements.

- If you are complying now, you will still be meeting requirements of the Nov 15, 2008 publication.

3

ISO 9001:2008   OVERVIEW

What will the 2008 amendments to ISO 9001 mean to you?

- What it may mean to you is less confusion in interpretation of requirements.

- As you read the standard, notice how much meaning each word actually has.

Contact ISO 9001 2008 Certificate Consultants in India Mumbai Delhi Haryana Uttranchal Chandigarh Tamil Nadu Bihar Jammu and Kashmir Westbagol

4

ISO 9001:2008   OVERVIEW

Teams of experts have carefully crafted the wording of each paragraph, each sentence and each bullet with the goal of registrars, auditors and users of the standard worldwide reading the same meaning into the standard as the committees intended.

That is a challenging goal, and not always met.

When there are questions on interpretation, a request can be made to the committee for an official interpretation.

- You can see these requests and the official interpretations at
  www.isoconsultantsdelhi.com

Contact ISO 9001 2008 Certificate Consultants in India Mumbai Delhi Haryana Uttranchal Chandigarh Tamil Nadu Bihar Jammu and Kashmir Westbagol

6

ISO 9001:2008 CHANGES

The 2008 amendment addresses some of these interpretation issues, as well as compatibility with other standards, and clarification of requirements.

- For example, the requirement on appointing a management representative has been reworded to clarify that it must be a member of the organization's management.
  - The word "organization" has been added as a clarification.
  - It has not changed the requirement, which was stated as "member of management".

ISO 9001:2008   CHANGES

- Another example is the change to address confusion between the use of the terms monitoring equipment and measuring devices.

  - The word "devices" has been replaced with "equipment".

  - Clause 7.6 is now "Control of monitoring and measuring equipment".

Contact ISO 9001 2008 Certificate Consultants in India Mumbai Delhi Haryana Uttranchal Chandigarh Tamil Nadu Bihar Jammu and Kashmir Westbagol

8

Other changes include the rewording of requirements for records and documents in several places to make it more clear where these are required.

- In clause 4.2 Documentation Requirements "including records" has been added to the requirement for "documents, including records, determined by the organization to be necessary…".

  - This clarifies that not only must the records specifically required by the standard be maintained, but records that you identify as necessary to ensure effective planning, operation and control are also required.

9

Eleven new notes have been added to provide more clarification, and common points of confusion being better defined.

- Outsourcing is one area where significant clarification has been added, with three additional notes to help the user with interpretation.

- In several places the term "product quality" has been replaced with "conformity to product requirements", putting the emphasis on conformity.

10

ISO 9001:2008   CHANGES

The proposed changes are numerous, but the message for most users is to review the new amendment for a better understanding of the requirements.

Do not anticipate making major changes to your quality management system.

11

ISO 9001:2008   FAQ's

I started an ISO 9001 implementation project prior to the November release, should I stop and start over with the 2008 version?

- There is no reason to stop & start over; the system you are developing based on the 2000 version will comply with the requirements of ISO 9001:2008.

12

How much revising will be needed to my current documents?

- None. The changes made are in the wording of the standard, not in the requirements of the standard. It should not have an effect on your documents.

Contact ISO 9001 2008 Certificate Consultants in India Mumbai Delhi Haryana Uttranchal Chandigarh Tamil Nadu Bihar Jammu and Kashmir Westbsgal

13

I have employee training programs in place, will they need to be updated?

- No, it is unlikely that the specific wording of the standard is used in your training program and as long as you are training employees on the correct requirements of the standard your training will continue to be up to date.

Will ISO Consultants Delhi be updating the products?

In the spirit of continual improvement, ISO Consultants Delhi products have been enhanced and are ISO 9001:2008 ready.

Contact ISO 9001 2008 Certificate Consultants In India Mumbai Delhi Haryana Uttranchal Chandigarh Tamil Nadu Bihar Jammu and Kashmir Westbagol

15

ISO 9001:2008   MORE FAQs

Is there an official plan to ensure a smooth transition to ISO 9001:2008?

- ISO & IAF (International Accreditation Forum) have agreed on a plan for accredited certification to ISO 9001:2008.

- The details of the plan are given in a joint communiqué by ISO & IAF

  ..Summary on next slides ..

16

What is the ISO & IAF position?

ISO & IAF have recognized that:

- ISO 9001:2008 introduces no new requirements.

- It only introduces clarifications to the existing requirements of ISO 9001:2000.

- Clarifications to ISO 9001:2008 are based on 8 years of experience with the standard and about 1 million certificates issued in 170 countries.

- Changes also improve the consistency with the Environmental standard ISO14001:2004.

17

ISO 9001:2008   MORE FAQs

What is the earliest that certification can be issued?

- Accredited certification to the ISO 9001:2008 will be granted upon the publication of ISO 9001:2008 as an International Standard

- Publication took place on November 15, 2008

When will ISO 9001:2008 certifications be valid?

- 1 year (Nov 15, 2009) after publication of ISO 9001:2008 all accredited certifications issued shall be to ISO 9001:2008.

- 24 months (Nov 15, 2010) after the publication of ISO 9001:2008, any existing certification issued to ISO 9001:2000 will not be valid

19

ISO 9001:2008   MORE INFORMATION

Where can I get ISO 9001:2008 information?

Visit:

www.isoconsultantsdelhi.com

www.isoconsultantsindia.com

www.isoukas.com

20